

CELACare Eco-Health Home Health Aide Code of Ethics

CELA has adopted the following Code of Ethics for CELACare Eco-Health Home Health Aides as standards for care, ethics, and professional conduct for all CELA Eco-Health Home Health Aides. This Code of Ethics is a statement that CELA Eco-Health Home Health Aides stand for integrity and the highest ethical standards. This Code of Ethics also serves to inform as to what are acceptable guidelines for ethical conduct for CELACare Eco-Health Home Health Aides.

Client Rights

ALL CLIENTS HAVE THE RIGHT:

- To be fully informed of all their rights and responsibilities;
- To appropriate and professional care;
- To choose their care providers;
- To receive information necessary to give informed consent before the start of any procedure or treatment;
- To refuse treatment or care within the confines of the law and to be informed of the consequences of their actions;
- To privacy;
- To receive a timely response to their request for services;
- To be admitted to a hospital only if safe, professional care is provided at the level of intensity needed;
- To reasonable continuity of care;
- To be informed within a reasonable time of anticipated termination of services;
- To voice grievances and suggest changes in services or service provider without fear of restraint or discrimination;

THE CLIENT AND THE PUBLIC HAVE THE RIGHT TO HONEST, ACCURATE, AND FORTHRIGHT INFORMATION REGARDING THE HOME CARE INDUSTRY IN GENERAL AND THEIR CHOSEN CARE PROVIDER IN PARTICULAR (i.g., cost per visit, care provider qualifications, etc.)

Eco-Health Home Health Aide Fiscal Responsibilities:

- The amount for services billed is consistent with the amount and type of services provided;
- The cost per visit includes only legitimate expenses

Eco-Health Home Health Aide Marketing Responsibilities:

- Oral and written statements will fairly represent services, benefits, costs, and provider capability;
- Services promoted to the public through the media shall include information descriptive of home care in general, as well as provider-specific information

Eco-Health Home Health Aide Professional Role:

An Eco-Health Home Health Aide is a member of the healthcare team. The healthcare team includes but is not limited to: family members and significant others, physicians, nurses, physical therapists, occupational therapists, social workers, psychotherapists, CNAs, and other specialists. Everyone involved on the healthcare team works together in support of the client.

The Eco-Health Home Health Aide performs assigned duties and tasks such as providing personal care services (e.g., assisting with bathing, oral care, assisting with toileting needs), meal preparation, companionship, assisting with ADLs, ROM activities.

The Eco-Health Home Health Aide:

- Treats all clients in a courteous and respectful manner;
- Respects all clients' homes and belongings;
- Does not use cell phones/electronic devices for personal activities while caring for a client;
- Does not give out a client's telephone number;
- Does not consume a client's food or beverages;
- Does not discuss personal religious or political beliefs with a client;
- Does not bring visitors to a client's home;
- Does not smoke in a client's home;
- Will never leave a client alone who is not able to be left alone;
- Does not administer any type of medication to a client;
- Will only provide reminders to take a medication and assist with getting medications that have been set-up and prepared by a licensed caregiver, pharmacist, family member, or responsible person in advance;
- Provides non-medical support services only.

Adhering to this Code of Ethics ensures safe and efficient care. CELA Eco-Health Home Health Aides follow this Code of Ethics every time they are in a client's home.

adapted from the National Association for Home Care & Hospice Code of Ethics